



# NAVKAR SHARE & STOCK BROKERS PVT. LTD.

## Annexure – C

### Depository Participant Investor Complaints Data

#### Data for February-2025

| S<br>N | Received<br>from              | Carried<br>forward<br>from<br>previous<br>month | Receive<br>dduring<br>the<br>month | Total<br>Pending | Resolv<br>ed | Pending at the end<br>of the month**    |   | Average<br>Resolution<br>time^(in<br>days) |
|--------|-------------------------------|---|------------------------------------|------------------|--------------|---|---|--|
|        |                               |   |                                    |                  |              | Pending<br>for less<br>than 3<br>months | Pending<br>for more<br>than 3<br>months |  |
| 1      | 2                             | 3   | 4                                  | 5                | 6            | 7                                       |   | 8  |
| 1      | Directly<br>from<br>Investors | 0   | 0                                  | 0                | 0            | 0                                       |   | NA   |
| 2      | SEBI<br>SCORES                | 0   | 0                                  | 0                | 0            | 0                                       |   | NA   |
| 3      | Depositories                  | 0   | 0                                  | 0                | 0            | 0                                       |   | NA   |
| 4      | Other<br>Sources<br>(if any)  | 0   | 0                                  | 0                | 0            | 0                                       |   | NA   |
| 5      | <b>Grand<br/>Total</b>        | 0   | 0                                  | 0                | 0            | 0                                       |   | NA   |

#### Trend of monthly disposal of complaints

| SN | Month       | Carried forward<br>from<br>previous<br>month | Received | Resolved* | Pending** |
|----|-------------|--|----------|-----------|-----------|
| 1  | 2           | 3  | 4        | 5         | 6         |
| 1  | April -2021 | 0  | 0        | 0         | 0         |



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|    |                |   |   |   |   |
|----|----------------|---|---|---|---|
| 2  | May-2021       | 0 | 0 | 0 | 0 |
| 3  | June-2021      | 0 | 0 | 0 | 0 |
| 4  | July-2021      | 0 | 0 | 0 | 0 |
| 5  | August-2021    | 0 | 0 | 0 | 0 |
| 6  | September-2021 | 0 | 0 | 0 | 0 |
| 7  | October-2021   | 0 | 0 | 0 | 0 |
| 8  | November-2021  | 0 | 0 | 0 | 0 |
| 9  | December-2021  | 0 | 0 | 0 | 0 |
| 10 | January-2022   | 0 | 0 | 0 | 0 |
| 11 | February-2022  | 0 | 0 | 0 | 0 |
| 12 | March-2022     | 0 | 0 | 0 | 0 |
| 13 | April-2022     | 0 | 0 | 0 | 0 |
| 14 | May-2022       | 0 | 0 | 0 | 0 |
| 15 | June-2022      | 0 | 0 | 0 | 0 |
| 16 | July-2022      | 0 | 0 | 0 | 0 |
| 17 | August-2022    | 0 | 0 | 0 | 0 |
| 18 | September-2022 | 0 | 0 | 0 | 0 |
| 19 | October-2022   | 0 | 0 | 0 | 0 |
| 20 | November-2022  | 0 | 0 | 0 | 0 |
| 21 | December-2022  | 0 | 0 | 0 | 0 |
| 22 | January-2023   | 0 | 0 | 0 | 0 |
| 23 | February-2023  | 0 | 0 | 0 | 0 |
| 24 | March-2023     | 0 | 0 | 0 | 0 |
| 25 | April-2023     | 0 | 0 | 0 | 0 |
| 26 | May-2023       | 0 | 0 | 0 | 0 |
| 27 | June-2023      | 0 | 0 | 0 | 0 |
| 28 | July-2023      | 0 | 0 | 0 | 0 |
| 29 | August-2023    | 0 | 0 | 0 | 0 |
| 30 | September-2023 | 0 | 0 | 0 | 0 |
| 31 | October-2023   | 0 | 0 | 0 | 0 |
| 32 | November-2023  | 0 | 0 | 0 | 0 |
| 33 | December-2023  | 0 | 0 | 0 | 0 |
| 34 | January-2024   | 0 | 0 | 0 | 0 |
| 35 | February-2024  | 0 | 0 | 0 | 0 |
| 36 | March-2024     | 0 | 0 | 0 | 0 |
| 37 | April-2024     | 0 | 0 | 0 | 0 |
| 38 | May-2024       | 0 | 0 | 0 | 0 |
| 39 | June-2024      | 0 | 0 | 0 | 0 |



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|    |                    |   |   |   |   |
|----|--------------------|---|---|---|---|
| 40 | July-2024          | 0 | 0 | 0 | 0 |
| 41 | August-2024        | 0 | 0 | 0 | 0 |
| 42 | September-2024     | 0 | 0 | 0 | 0 |
| 43 | October-2024       | 0 | 0 | 0 | 0 |
| 44 | November-2024      | 0 | 0 | 0 | 0 |
| 45 | December-2024      | 0 | 0 | 0 | 0 |
| 46 | January-2025       | 0 | 0 | 0 | 0 |
| 47 | February-2025      | 0 | 0 | 0 | 0 |
|    | <b>Grand Total</b> | 0 | 0 | 0 | 0 |

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

### Trend of annual disposal of complaints

| SN | Year               | Carried forward from previous year | Received during the year | Resolved during the year | Pending at the end of the year |
|----|--------------------|------------------------------------|--------------------------|--------------------------|--------------------------------|
| 1  | 2017-18            | 0                                  | 0                        | 0                        | 0                              |
| 2  | 2018-19            | 0                                  | 0                        | 0                        | 0                              |
| 3  | 2019-20            | 0                                  | 0                        | 0                        | 0                              |
| 4  | 2020-21            | 0                                  | 0                        | 0                        | 0                              |
| 5  | 2021-22            | 0                                  | 0                        | 0                        | 0                              |
| 6  | 2022-23            | 0                                  | 0                        | 0                        | 0                              |
| 7  | 2023-24            | 0                                  | 0                        | 0                        | 0                              |
| 8  | 2024-25            | 0                                  | 0                        | 0                        | 0                              |
|    | <b>Grand Total</b> | 0                                  | 0                        | 0                        | 0                              |